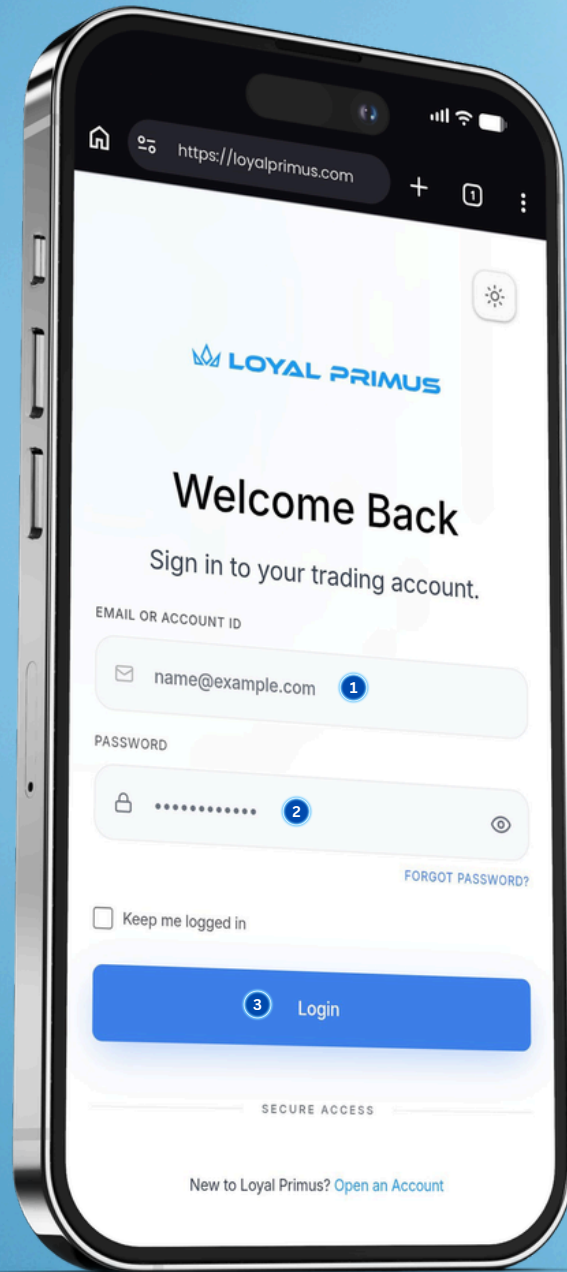




VERIFICATION STEP

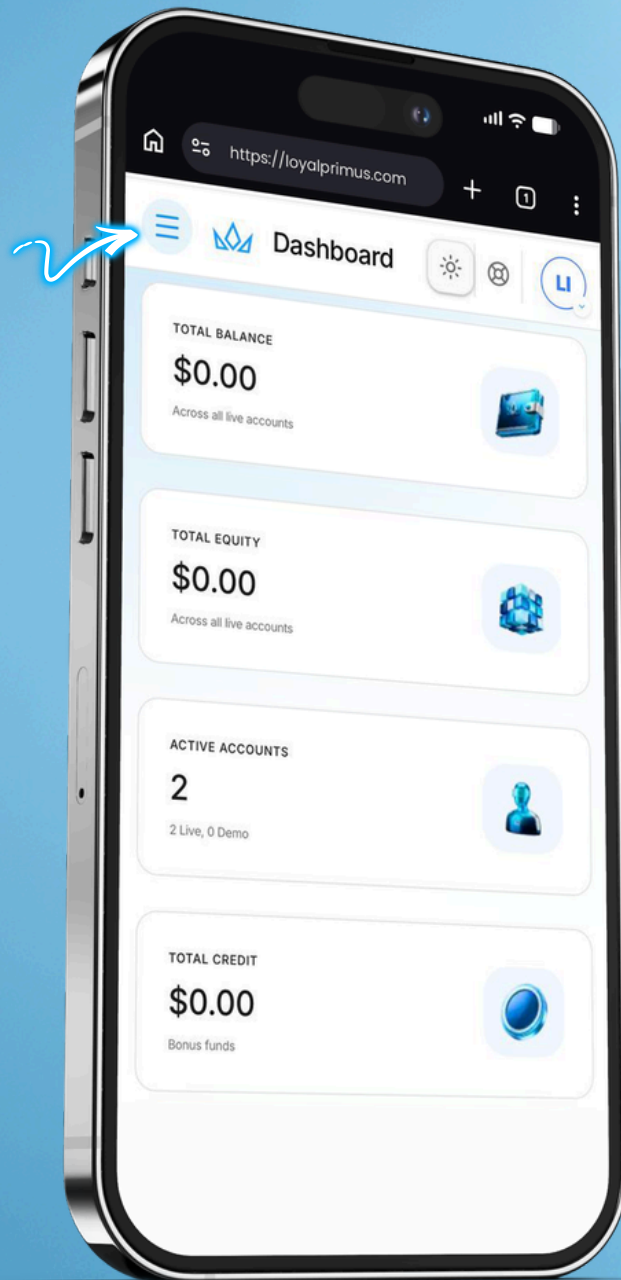
For Educational & Internal Circulation Only
All rights reserved Loyal Primus 2026

**1**

Log in to your Loyal Primus account

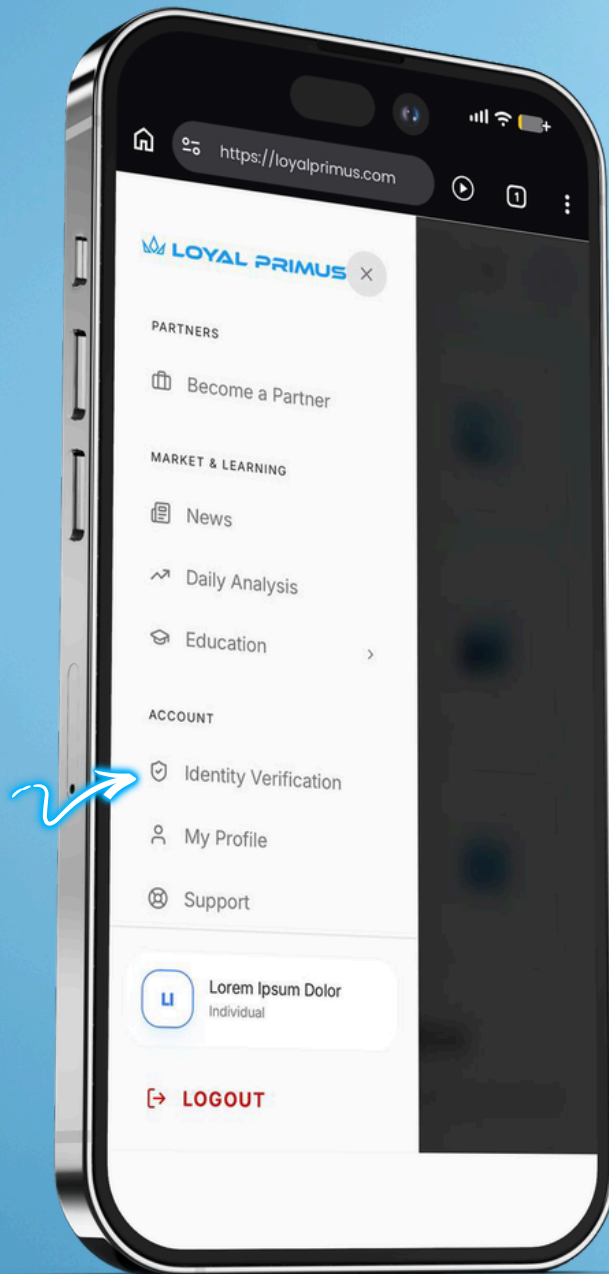
- ① Enter your email address.
- ② Enter your password.
- ③ Click "Login"

You can find your login details in the email titled "Welcome to Loyal Primus."



2

Click “” the button at the top left corner of your phone



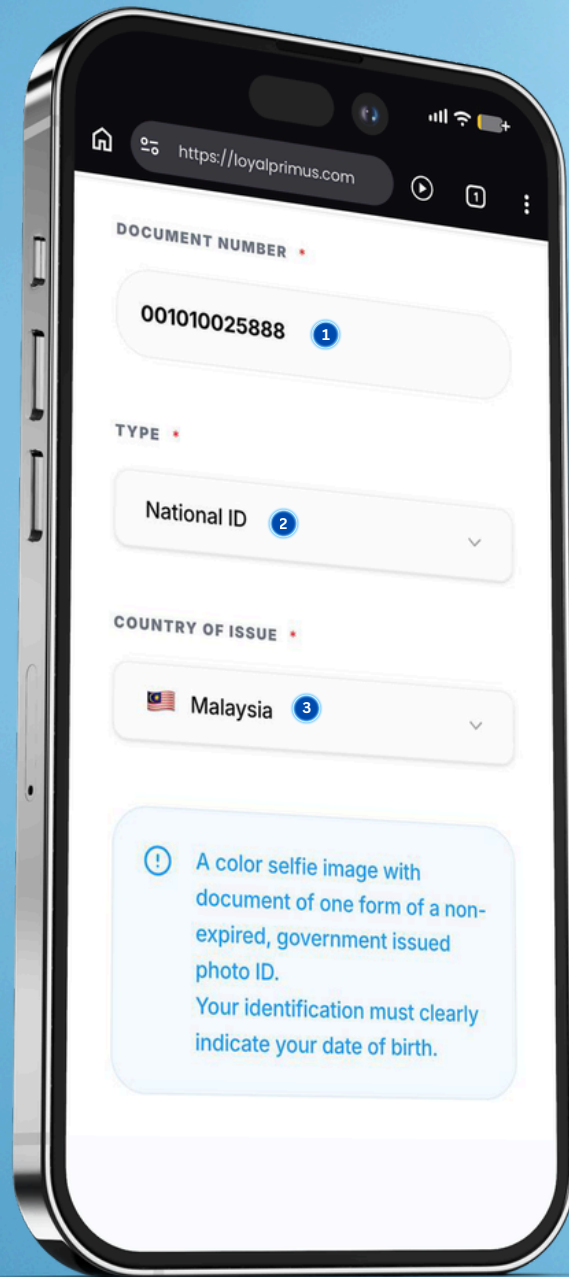
3

Click "  " Identity Verification



4

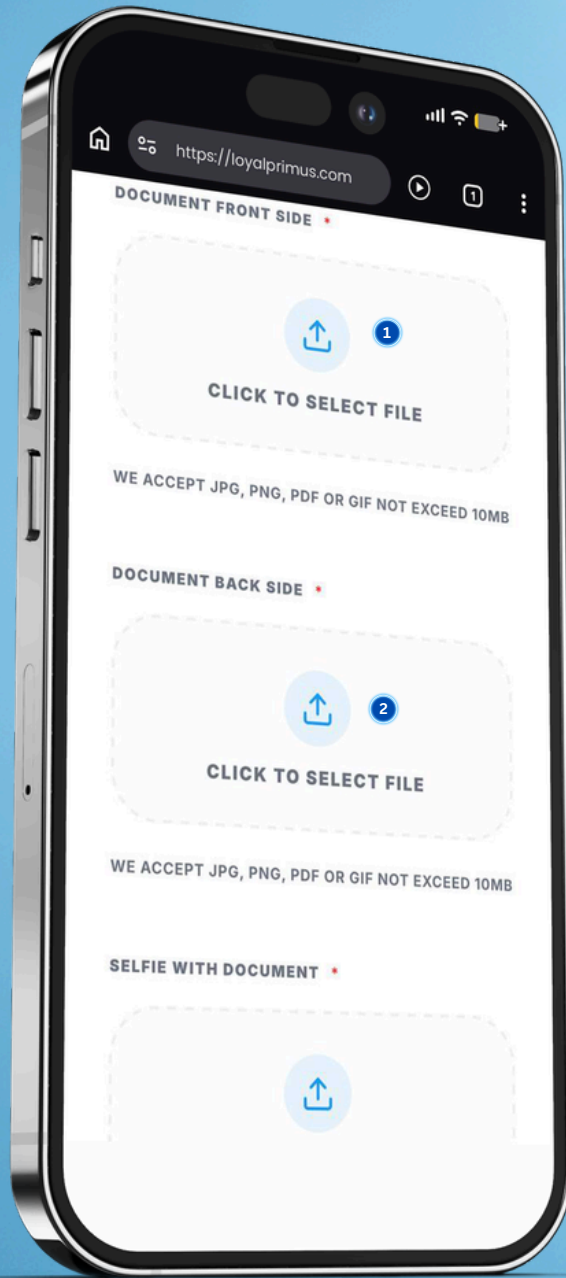
Click "Upload Now"



The image shows a smartphone screen with a web browser displaying the Loyal Primus document upload form. The browser address bar shows 'https://loyalprimus.com'. The form has three main sections: 'DOCUMENT NUMBER' with a text input field containing '001010025888' and a blue circle with the number '1' next to it; 'TYPE' with a dropdown menu showing 'National ID' and a blue circle with the number '2' next to it; and 'COUNTRY OF ISSUE' with a dropdown menu showing 'Malaysia' (with a Malaysian flag icon) and a blue circle with the number '3' next to it. Below these fields is a light blue box with an information icon and text: 'A color selfie image with document of one form of a non-expired, government issued photo ID. Your identification must clearly indicate your date of birth.'

5

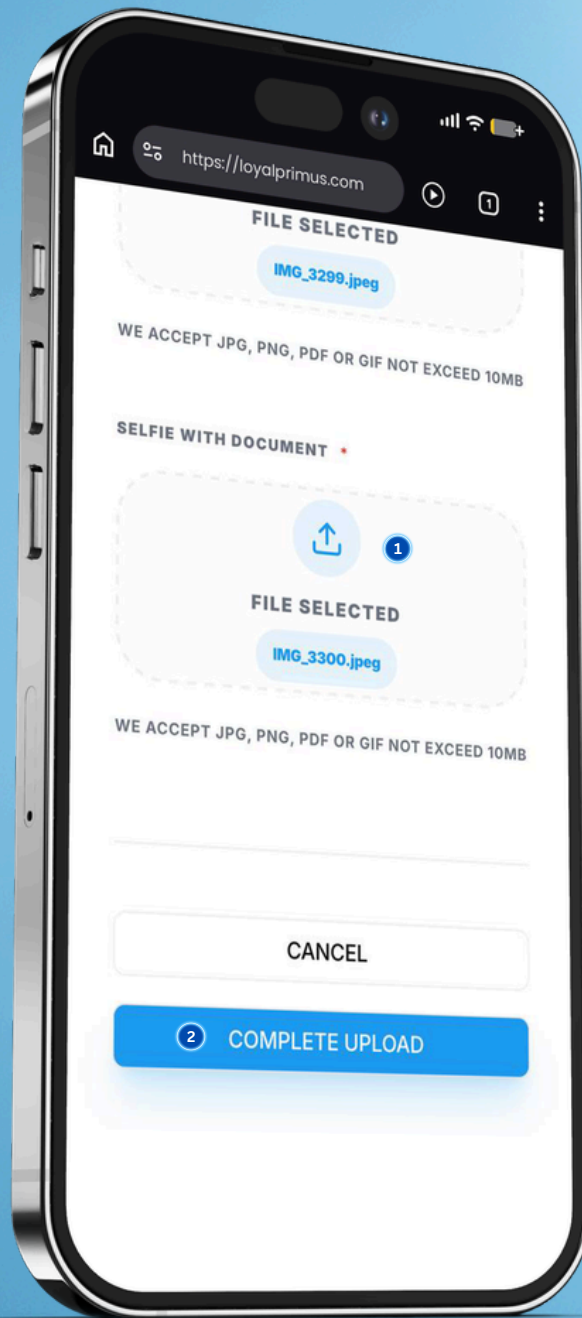
- 1 Enter your ID number (without spaces).
- 2 Select the type of document you want to upload (e.g., ID or Passport).
- 3 Select your country of issue.



6

- 1 Click to upload your Document Front Side.
- 2 Click to upload your Document Back Side.

Ensure that the document images are clear and fully readable.

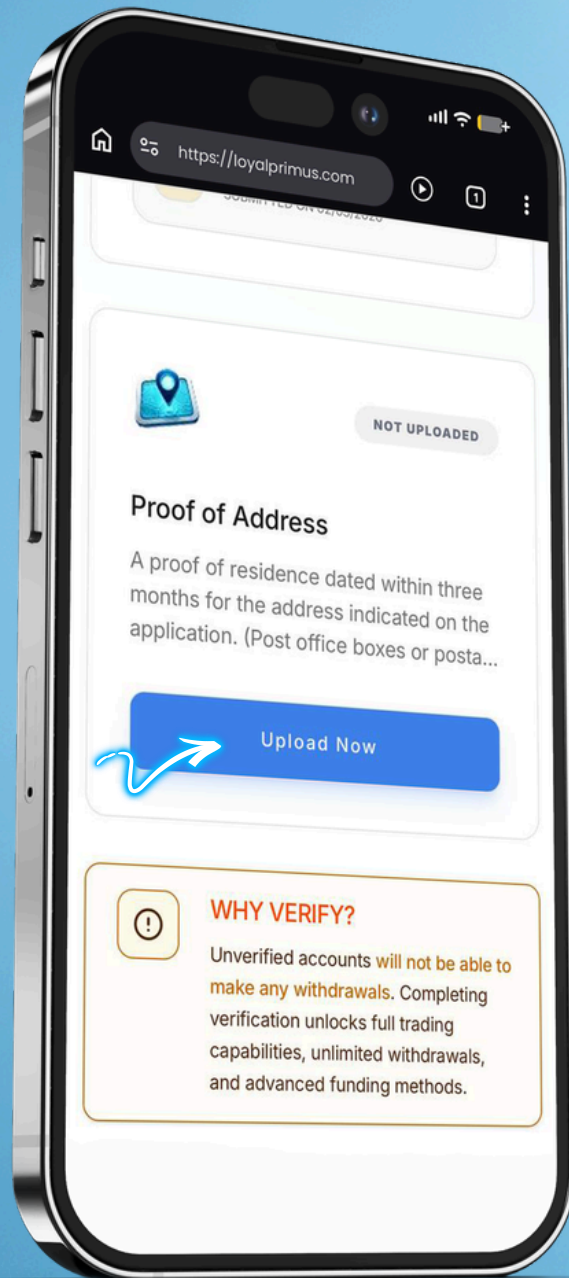


7

- ① Click to upload your Selfie with Document (you must be holding your ID).
- ② Click "Complete Upload."

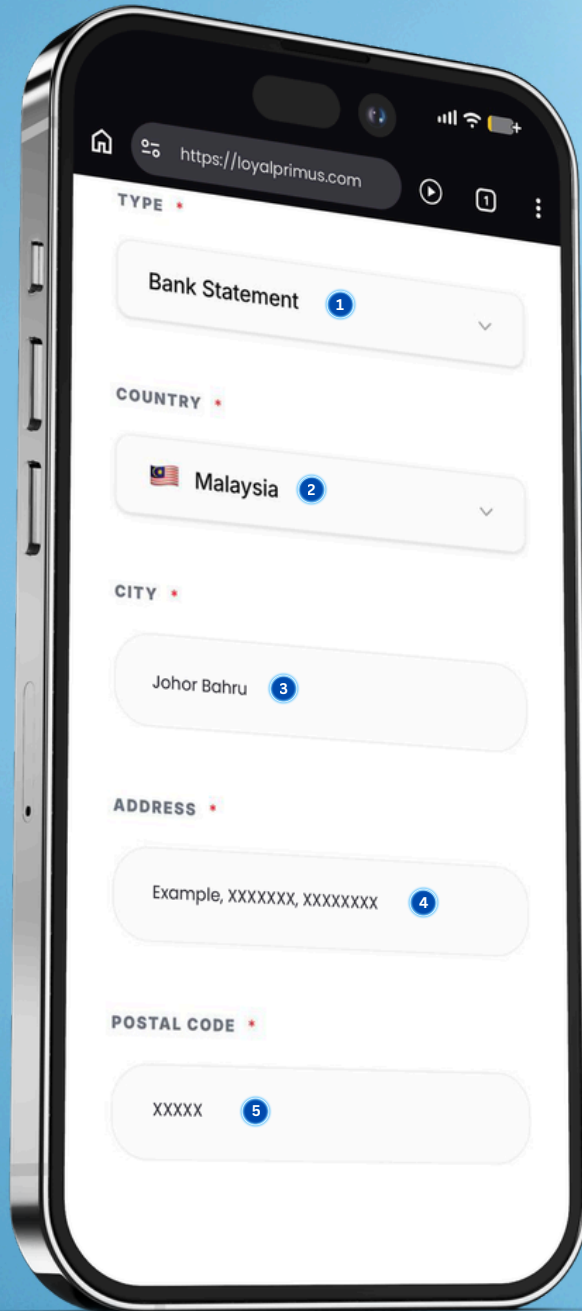
**8**

If the status shows “Pending,” your documents are under review. Please wait for admin verification.



9

Click "Upload Now"



A smartphone screen displaying the Loyal Primus registration form. The form is titled 'TYPE' and includes five numbered steps: 1. Select the type of document you want to upload (Bank Statement), 2. Select your country (Malaysia), 3. Enter your City (Johor Bahru), 4. Enter your Full Address (Example, XXXXXXX, XXXXXXX), and 5. Enter your Postal Code (XXXXX).

TYPE

Bank Statement 1

COUNTRY

Malaysia 2

CITY

Johor Bahru 3

ADDRESS

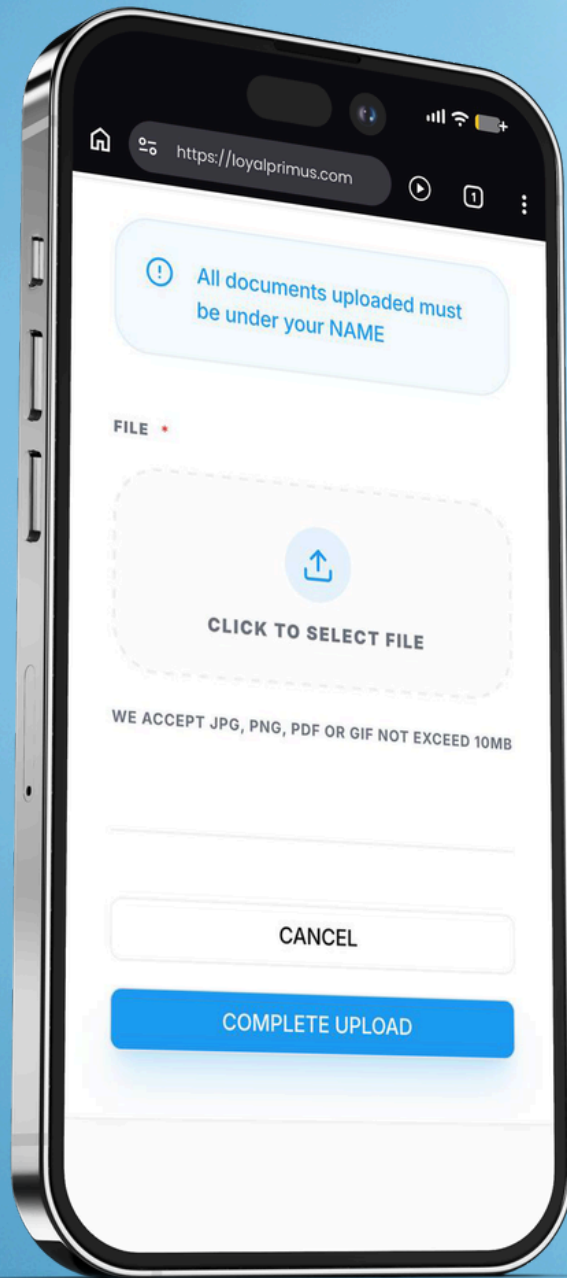
Example, XXXXXXX, XXXXXXX 4

POSTAL CODE

XXXXX 5

10

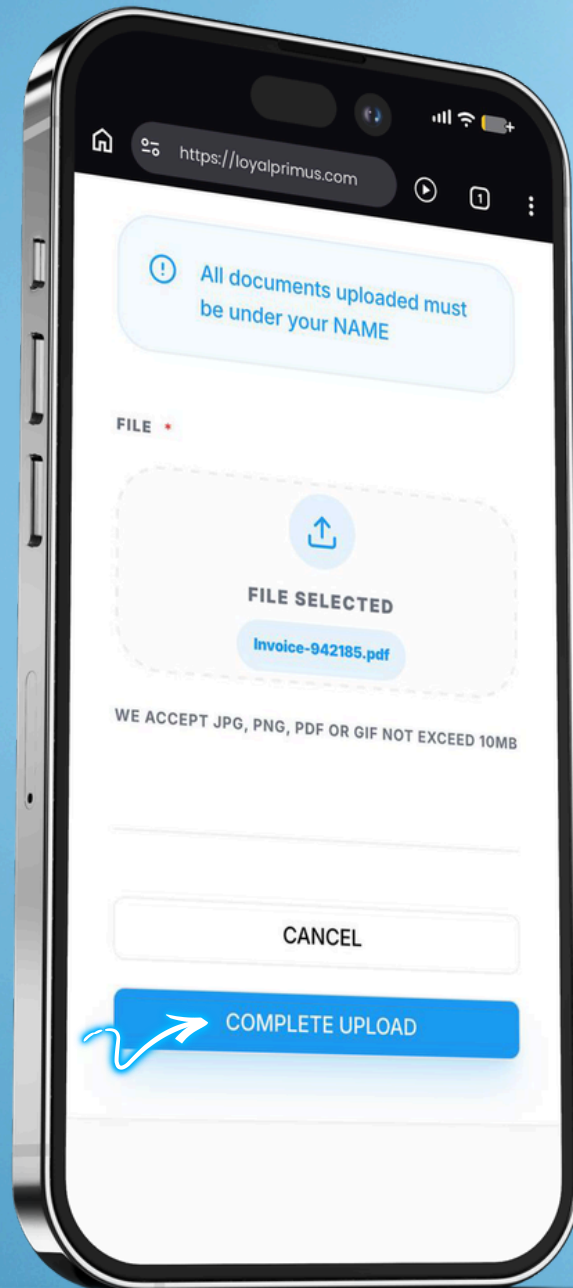
- 1 Select the type of document you want to upload.
- 2 Select your country.
- 3 Enter your City.
- 4 Enter your Full Address.
- 5 Enter your Postal Code.

**11**

Click to upload your Proof of Address document.

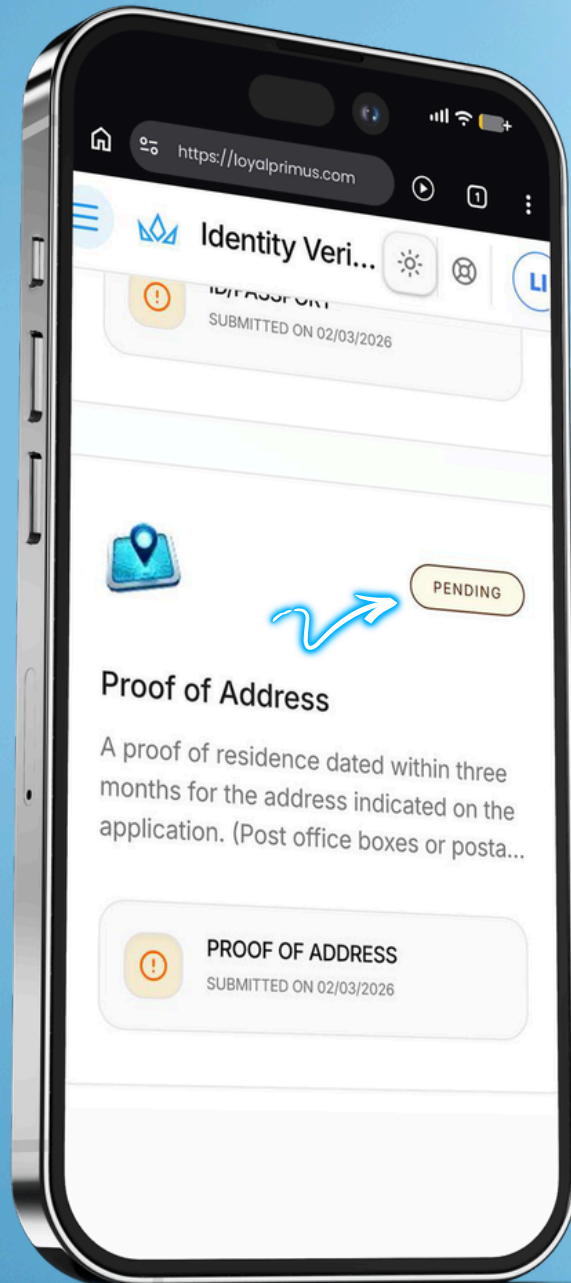
Ensure:

- ① The image is clear and readable.
- ② The document is under your name.
- ③ The full address is clearly shown.



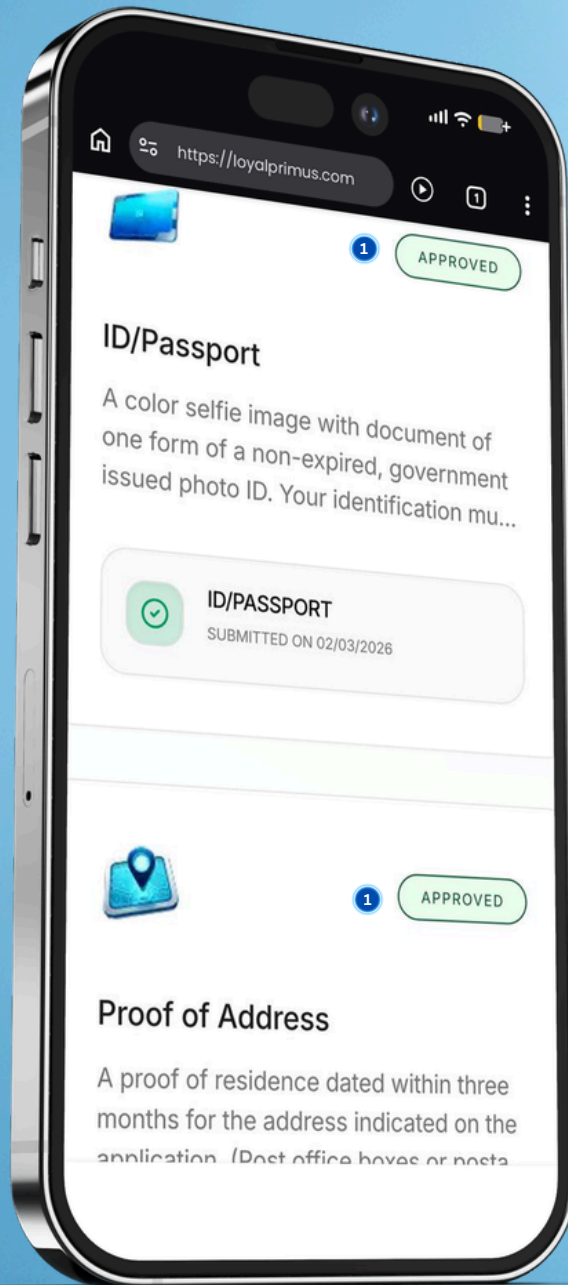
12

Click "COMPLETE UPLOAD"

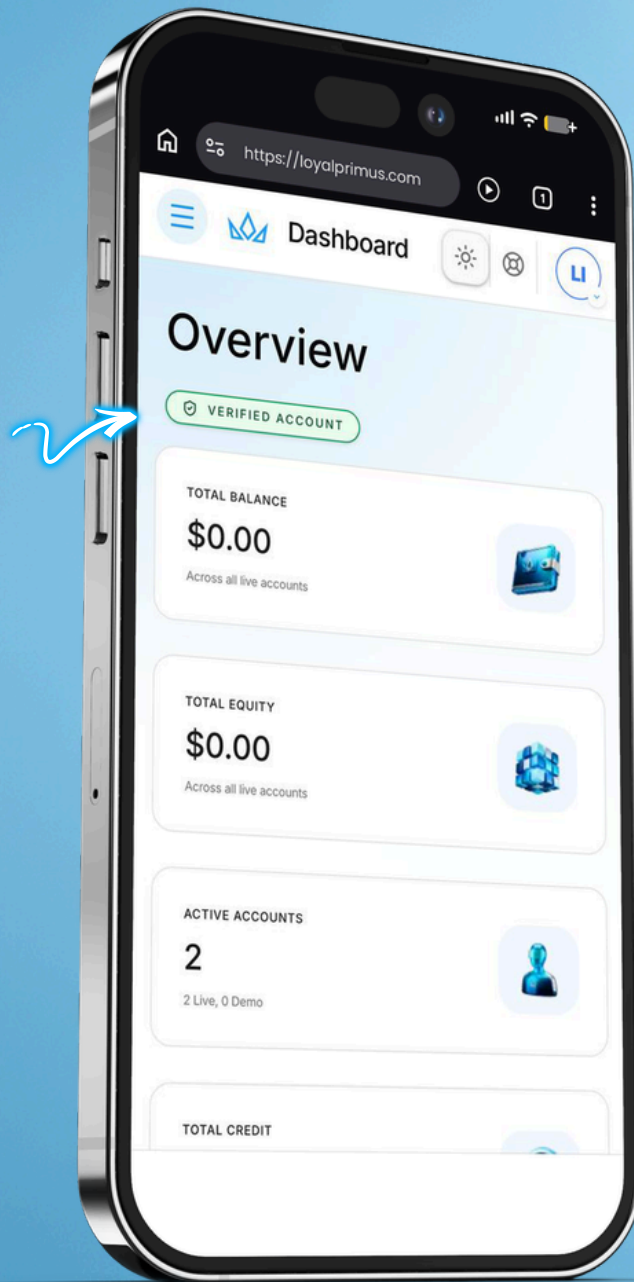


13

If the status shows “Pending” your document is under review. Please wait for admin approval.

**14**

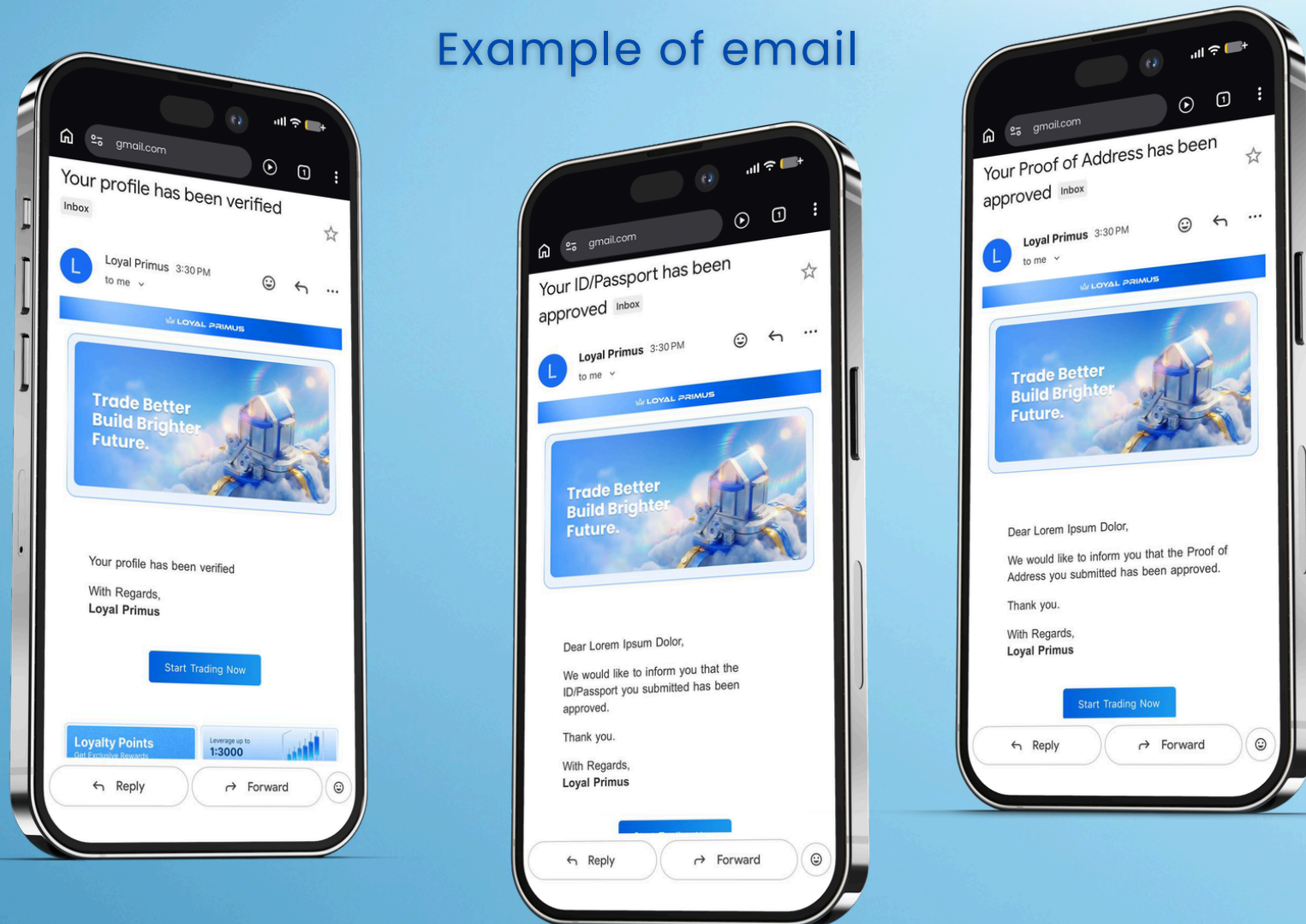
- ① “Approved” – Your document has been processed and accepted.
- ② “Rejected” – Your document was not accepted. Please re-upload the correct document.

**15**

Once your ID/Passport and Proof of Address are approved, your account will be fully **VERIFIED**.

You will then have full access to your Client Area.

Example of email



Example of ID/Passport

FRONT SIDE



BACK SIDE



Example Proof of Address

STARBUCKS BERHAD
A subsidiary of Sarawak Energy Berhad
Mitsunaka, Jalan Bako, Petra Jaya, Kuching, 93000 Sarawak
Sarawak Tel: 083-961 100 (toll-free 100-083)

sarawak energy

ELECTRICITY TAX INVOICE

ALI BIN ABU
17-4380, St 5162, KIN ARU 3,
HOLIDAY PARK BAKAM,
98000, MIRI,
SARAWAK

CONTRACT ACCOUNT NO.: 100001234567
Inv. No : 1001180314001 | Date: 09/02/2024
36-201U1325*1 | Domestic Tariff D

Payment Information
Last Payment Received - 05/02/2024 RM 100.00

	Amount (RM)	Tax (RM) (%)	Total (RM)
CURRENT MONTH CHARGES			
Electricity Charges (First 600 kWh)	27.00	0.00 (0%)	27.00
Late Payment Charges	1.00	-	1.00
AWS	10.54	-	10.54
e-Bill Incentive	-2.00	-	-2.00
Rounding			0.00
Total Current Charges			36.54
Installation Plan Overdue			
Overdue Energy Charges Amount			
TOTAL AMOUNT DUE			36.54
Service Tax under Sarawak Tax Act			
Amounts Outstanding			36.54

PAY NOW:
RM 80.00
[Click to pay @ SEB cares](#)

BEFORE: 01/03/2024

READING TYPE
Estimated Reading (Please update your meter reading via SEB cares [here](#))
Billing Period (01.01.2024 - 01.02.2024) (31 Days)

Meter No.	Previous Reading	Current Reading	Total Units
55033180	5,737 kWh	5,887 kWh	150 kWh

Contact Us
Chat with Carina
1300-88-3111
customer@sarawakenergy.com

Important Notes:
*We are currently updating customer data in our system. Please call us at 1300-88-3111 to update your information with us. Thank you.
*Wishing you a prosperous Chinese New Year filled with joy and good fortune. Gong Xi Fa Cai.

LESEN MEMANDU
DRIVING LICENCE

MALAYSIA

BOLT DRIVER

Warganegara / Nationality: MALAYSIA
No. Pengenal: XXXX
Klass / Class: D
Tempoh / Validity: 31 DIS 2014 – 31 DIS 2015
Alamat / Address: XXXX

Maybank Islamic
Maybank Islamic Berhad (197403-H)

000001 TRIANG

ARIF ANUAR BIN ABUL HAJAR
NO 9 LORONG MENGLUANG 6
TAMAN SERI MENGLUANG
KUBANG SEMANG, BUKIT MERTAJAM
14400 PULAU PINANG

PROTECTED BY PIDM UP TO RM250,000 FOR EACH DEPOSITOR

URUSNIAGA AKAUN / 戶口進支簿 / ACCOUNT TRANSA

TRANSACTION DATE	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT
01/12/22	BEGINNING BALANCE	
01/12/22	SALE DEBIT CONWAY RPS - GP * 0000000000, MY	
01/12/22	SALE DEBIT RAIZ-EC * KUALA LUMPUR, MY	
01/12/22	SALE DEBIT PPX PAYMENT FR A/ 1355640040 BERJAYA STARBUCKS CO 2212011903210982	
02/12/22	SALE DEBIT RAIZ-EC * KUALA LUMPUR, MY	
02/12/22	CASH DEPOSIT PYMT FROM A/C MASTERCARD ISLAMIC * XXXX-XXXX-XXXX-XXXX	1,711.00

Download this PDF

A man with a beard and glasses, wearing a tan jacket over a white t-shirt, is sitting in a black leather chair. He is holding a green smartphone with both hands and looking at the screen with a wide, joyful smile. The background shows a modern living room with a blue sofa, yellow cushions, and a wooden coffee table. The lighting is warm and indoor.

 **LOYAL PRIMUS**
THANK YOU